

cleverQ - SaaS



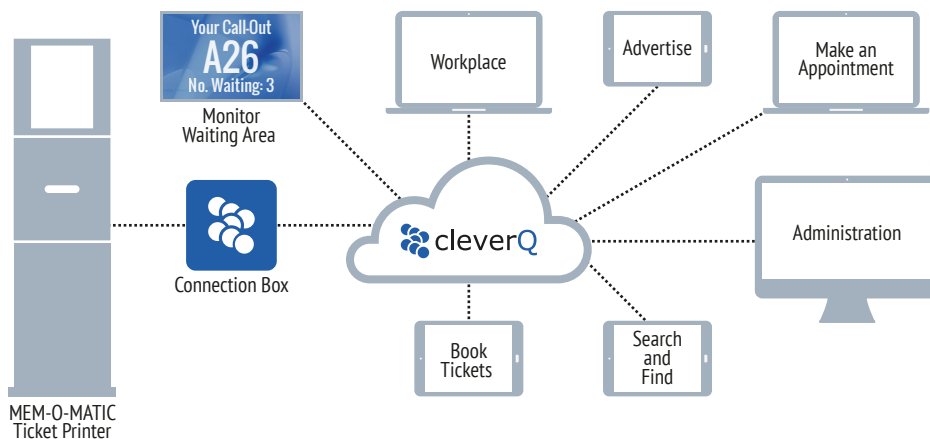
Waiting-Time Management is SaaS (Software-as-a-Service)

cleverQ – Our New-Generation, User-Friendly, Waiting-Time-Management System

In the age of digitalization, there are more and more possibilities being offered, in the fields of waiting-time management and service systems, for greater flexibility and functionality, while at the same time the IT-security requirements for protecting networks against external cyber attacks are increasing steadily.

We recognize that meeting both requirements is the solution for our customers and are continuously further developing our SaaS platform for cleverQ, so as to provide you with a reliable and innovative solution that meets all of today's – and tomorrow's – demands.

Our SaaS solution, cleverQ, enables the integration and operation of a modern waiting-time-management system without PC or server hardware in your infrastructure. All you need is Internet access via DSL or LTE, and our MOM-cleverQ-Connection Box – and already you can use your existing PCs to control your calls and to make appointments via the existing browser.



Characteristics of the cleverQ SaaS System:

- workplaces (browser presentation) can be individually adapted
- monitor presentation for the waiting area (browser presentation) can be individually adapted
- the location of the cleverQ Hosting Server is exclusively in Germany, is TÜV-tested and corresponds to ISO 27001 and thereby to the highest demands of data security
- central administration of all locations
- via the free cleverQ app, the customer can see how many persons are currently waiting
- with the app, the customer can take a ticket without having to be at the place of the appointment, although he/she can also take a paper ticket there, the electronic tickets being integrated fully automatically
- by means of the app's "push notification" the customer is notified in good time before his/her ticket number is ready for call-out
- the customer can also use the app for many other providers from very different fields (skilled trade, retail trade, public authorities, health system, LPT, etc.)
- via the app you can operate targeted marketing (offers or services)

MEM-O-MATIC Systems

- more than 40 years of experience
- high-quality workmanship
- simple installation
- flexibly combinable
- readily extendable
- suitable for handicapped persons and barrier-free
- reliable service and support
- software updates free of charge
- "Made in Germany" since 1974
- 36-month guarantee

The Benefits of the cleverQ SaaS System

- a cloud-based application
- low investment costs, no additional hardware required, only Internet access and a current browser on the PC
- the total costs (of ownership) are significantly lower than in cases of individually adapted software
- transparent IT costs for all locations
- in contrast to individually adapted software, the solution can be implemented immediately
- permanent availability is ensured by the SaaS providers
- SaaS solutions are continuously updated and offer the highest level of data security
- quickly set up and easy to use
- reduce the number of irritated, stressed and dissatisfied customers and employees!

...take a ticket!

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